

FUNCTIONING PRODUCT CATEGORIES

(Applicable to Collectible/Specialty Electronics, and tested and confirmed Functioning Products)

Table 3: Cosmetic Categories

This table identifies the cosmetic condition and physical appearance of the equipment.

Category	Cosmetic Description
Grade F: C0	Not categorized
Grade F: C1	Damaged (For materials recovery)
Grade D-F:C2	Used Poor – Heavy use and age <ul style="list-style-type: none"> · Cosmetic blemishes are significant, such as multiple heavy dents, may require repair · Damages to latches, hinges, keyboards, etc. are prevalent · Critical parts are missing
Grade C: C3	Used Fair (Moderate use and age) <ul style="list-style-type: none"> · Cosmetic blemishes are consistent with wear, including multiple dents, discoloration, and light to heavy scratches · Damage to latches, hinges, keyboards, etc. · Some parts, panels, bezels, or covers may be missing
Grade B: C4	Used Good <ul style="list-style-type: none"> · Cosmetic blemishes include scratches and/or other surface imperfections from consistent use, but equipment is in good condition overall · Minor wear of labeling may be visible · Small dents and small areas of discoloration may be present from the removal of tags · No damage to latches or hinges, nor any missing parts, panels, bezels, or covers
Grade B: C5	Used Very Good <ul style="list-style-type: none"> · Cosmetic blemishes include minor scratches and/or other surface imperfections from consistent use, but equipment is in good condition · Minor wear of labeling may be visible · Minor dents and areas of discoloration from the removal of tags · No missing parts
Grade A: C6	Used Excellent <ul style="list-style-type: none"> · Overall excellent cosmetic condition · May have light scratches or other minor blemishes from normal wear · Minor cosmetic blemishes have no impact on the system’s overall functionality or performance · Fully cleaned with all non-original labels removed · No missing parts
Grade A: C7	Certified Pre-Owned (Seller or Manufacturer Refurbished) <ul style="list-style-type: none"> · Used equipment that has been fully restored to like-new condition with warranty · Fully cleaned and cosmetically repaired with no blemishes · No missing parts
Grade A: C8	Unused <ul style="list-style-type: none"> · New, out of box, unused equipment removed from original packaging with no signs of wear or alteration
NOB: C9	New Open Box <ul style="list-style-type: none"> · New, unused equipment in original packaging where factory seals have been broken · No signs of wear or alteration



Table 4: Functioning Product Categories

This table identifies the level of functionality of the item as well as any defects and missing parts or components.

(Functioning equipment and components are not subject to downstream R2 control)

Category	Product Functionality Description
Grade BC-C: F3	<p>Key Functions Working (<i>Appendix C – Test and Repair</i>)</p> <ul style="list-style-type: none"> · A subset of the primary functions of the device that an ordinary user of the device expects to function are verified working through manual or software tests · Software may not be loaded or configured · Hardware required for key functions to be tested may have been removed after testing (e.g. Hard Drive) · May be missing components or parts not essential to key functions · Secondary functions may not be tested or working · May not include Focus Materials (e.g. Battery) that are not working or not tested · All missing components or parts will be listed for each item
Grade B: F4	<p>Hardware Functional (<i>Appendix C – Test and Repair</i>)</p> <ul style="list-style-type: none"> · All hardware is tested and verified working through manual or software tests · No missing or damaged components or parts · Software not loaded or configured · No hardware defects
Grade A-B: F5	<p>Refurbished (<i>Appendix C – Test and Repair</i>)</p> <ul style="list-style-type: none"> · All functions tested and verified working through software tests · Loaded and configured with legally licensed software for full operations · Software test results are available · No hardware or software defects
Grade A-B: F6	<p>Like New (<i>Appendix C – Test and Repair</i>)</p> <ul style="list-style-type: none"> · All functions tested and verified working through software tests · Repaired with OEM original parts · Loaded and configured with original manufacturer’s legally licensed software for full operation · Meets OEM specifications for full original functionality · Software test results are available · Zero defects

